



Your bags are packed and you're ready for summer vacation! Have you let the bank know that you'll be traveling?

We have implemented a monitoring system, called Falcon Fraud, to help guard your debit card against unauthorized activity. Falcon Fraud takes into account your normal transactions and monitors for unusual activity which could be transactions out of your normal trade area such as when you're on vacation in another state or country.

If suspicious activity is detected on your card, you will be contacted by us or a fraud specialist at Shazam calling on our behalf to verify the transactions. If they cannot get a hold of you, they will put a block on your card to prevent further suspicious activity. We don't want your card to get blocked while you're on vacation and we're sure you don't either!

Three steps you should take to help us protect you:

1. If you will be traveling out of state, make sure to contact your local UBI office and let them know how long you will be gone and where you will be traveling .
2. Make sure that all of your contact information is up to date with the bank.
3. Save 866-508-2693 into your phone as *Falcon Fraud* so you will know who is calling you.

If you get a call from one of our fraud specialist at Shazam, remember they will never ask you for your card number or PIN. They are only calling to verify transactions. They will ask you to verify your identity based on the information we have on your card record such as name, address, or phone numbers. It is very important that we have your current information on file so they can indentify you.